

FAQs on Transitional Arrangements for the Implementation of the New CACS Exams

(Note: This set of FAQs is to be read in conjunction with the IBF Examinations FAQs)

Q1. I have registered to sit for a module under the current CACS Exams, but I am not able to take my exam as scheduled by 30 July 2024 due to personal reasons, e.g. on medical leave. Can I transfer my exam to the new CACS Exams without incurring additional fee?

A1 If you are unable to take your current CACS Exam as **scheduled** by 30 July 2024 due to the following exceptional circumstances (non-exhaustive), you must write in to IBF Examinations (exams@ibf.org.sg), together with the relevant supporting documentation, within 3 business days from the original exam date:

- (a) Sickness or ill health, with a valid medical certificate;
- (b) Compassionate reasons e.g. bereavement of immediate family members;
- (c) Disabling accident or injury to self;
- (d) Court appearance (self); or
- (e) National service in accordance with the Enlistment Act 1970.

In such situations, IBF will refund you the exam fee paid for the current CACS module. You may log in to your IBF Portal Account to register for the new CACS Exam. There is no change in the examination fee under the current and new CACS Exams.

Q2. Can I re-take my exam under the current CACS Exams after 30 July 2024?

A2. NO, you are unable to do so as the current CACS Exams will be discontinued after 30 July 2024. You may register, with effect from 1 June 2024, for the new CACS Exams which will take effect from 6 August 2024.

Q3. Will I still be able to access my past exam results under the current CACS Exams after 30 July 2024?

A3. YES, you can continue to access these records via your IBF Portal account.